

ORGANIZATIONAL LEADERSHIP

- 1) A(n) ___ leadership style rarely allows for an environment in which creativity will flourish.
 - A) transformative
 - B) transactional
 - C) laissez-faire
 - D) autocratic

- 2) The process of assigning responsibility and authority for accomplishing objectives is called:
 - A) delegation
 - B) mentoring
 - C) coaching
 - D) instruction

- 3) Which of the following is **not** a stage in Maslow's hierarchy of needs?
 - A) love and belonging
 - B) esteem
 - C) psychological
 - D) safety

- 4) What is the basis for interpersonal relationships?
 - A) networking
 - B) communication
 - C) shared beliefs
 - D) culture

- 5) The most frequently used form of communication is
 - A) speaking.
 - B) writing.
 - C) listening.
 - D) reading.

- 6) Which of the following is **not** a determinant of follower influence?
- A) relative power position
 - B) perceived authority
 - C) education and experience
 - D) locus of control
- 7) While the ___ leadership style is a very effective leadership approach, it does **not** happen quickly.
- A) transformative
 - B) participant
 - C) operational
 - D) laissez-faire
- 8) The five-step process for crisis management includes all the following **except** for risk___.
- A) identification
 - B) assessment and ranking
 - C) reduction strategies
 - D) taking
- 9) What resources are the most important to the success of a company?
- A) equity
 - B) technology
 - C) people
 - D) capital
- 10) _____ leadership is appropriate when the leader wishes to reduce employee stress and frustration in the workplace.
- A) Participative
 - B) Supportive
 - C) Directive
 - D) Achievement-oriented

- 11) In the world of business, an effective leader drives higher profits, and ultimately, increases the ___ of the business as a whole.
- A) debt
 - B) value
 - C) weaknesses
 - D) unfavorable image
- 12) The theory that people are motivated to succeed by succeeding at difficult tasks and looking for different methods of accomplishment is referred to as the:
- A) Achievement Motivation Theory
 - B) Theory Y Leadership
 - C) Theory X Leadership
 - D) Leader Motive Profile
- 13) When a leader is ____, the team members know that the leader respects their input and opinions.
- A) inconsiderate
 - B) fair
 - C) varying
 - D) passive
- 14) An effective leader needs to be able to ___ team success and be able to put that vision into action.
- A) envision
 - B) touch
 - C) sense
 - D) gather
- 15) With ___ leadership, the leader inspires largely through their personal charisma and sets out his/her vision for the organization and inspires others to achieve that vision.
- A) transformational
 - B) autocratic
 - C) participative
 - D) situational

- 1) D
- 2) A
- 3) C
- 4) B
- 5) C
- 6) B
- 7) B
- 8) D
- 9) C
- 10) B
- 11) B
- 12) A
- 13) B
- 14) A
- 15) A